

Neta

Subject: FW: Our wonderful trip to Japan with Alex

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To whom it may concern :

We have just returned from our trip to Japan with your company (March 15-29) and want to express our feelings and thoughts about it.

We have filled the questionnaire as requested yet we would like to emphasize some points.

1)The guide Alex was superb in his knowledge and group management . And this group was a very difficult one to manage. People belonged to different age groups and had different interests . They were not of the same level of self discipline and self responsibility

2)The hotels , buses , restaurants were excellent.

3)The local guide Yoshiko was excellent and very efficient .

4)The itinerary was full, varied and time saving.

5)All that was listed was done and some extra things too.

Our suggestions:

1)Include a visit to a car production plant.

2)Make sure travelers are aware of the physical effort required so they will not hinder the implementation of the full program.

Looking forward to many more wonderful trips with your excellent company,

Ruth and Rafael Poplawski

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