

Dear Sir/ Madam:

It is my great pleasure to write this letter to express my gratitude and appreciation of the excellent tour guide services of Mr. David Nathaniel during my trip over Mexico /Guatemala / Belize.

I can state with confidence that he is a motivated and responsible person with a high degree of integrity, great ideas and strong interpersonal skills. As such, I believe, he is a very valuable member of your company.

My sister and myself were impressed by the outstanding service attitude demonstrated and the comprehensive knowledge of Mr. Nathaniel about the destinations we visited on the way.

He was always ready to serve the needs and extra wishes of the travelers (an believe me, it was not an easy task to handle a group of about 30 people, half of which behaved not as responsible adults, but rather as spoiled teenagers) as well as providing valuable insight information.

Mr. Nathaniel's professionalism, punctuality in responding to requests, knowledge the sites we were visiting and enthusiasm was of the very highest standards.

Through his friendly and service orientated manner, Mr. Nathaniel contributed to the great success of our tour with long lasting and very positive memories of all three countries we visited.

We surely come back one day

Sincerely,

Ella Silayeva
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